

Our commitment to protecting Canadians with mental health challenges.

People with mental health challenges can be particularly vulnerable in emergency situations. When communication is hindered, emergency situations can escalate quickly.

This collaboration has been designed to keep those with mental health challenges safe in an emergency situation. By empowering emergency responders and police with the right information, you or your loved one will be more likely to receive timely and customized care.

A trusted Canadian charity.

For over 55 years, MedicAlert has made protecting Canadians our mission and our first priority. We envision a world where no one is alone in their time of need.

To sign up, call **1-855-348-3353** (Monday-Friday, 9am-8pm, EST) or visit us online at medicalert.ca/Mentalhealth



*Available to new subscribers only. Free \$30 - \$39 ID with \$39 off any ID. Standard shipping only. Offer applies to prepaid service plans only, cannot be combined with any other offer, some exceptions apply.

MedicAlert® is a registered trademark and service mark. A National Registered Charity 10686 3293 RR0001. GST/HST Registration # 10686 3293, QST Reg. # 1022707074.

A province-wide collaboration



Helping to protect Canadians with mental health challenges



MedicAlert® saves lives.





“Wearing MedicAlert means I’ll always have a voice for my daughter in an emergency”

Why Sara chooses MedicAlert for her daughter:
Exclusive 24/7 Emergency Hotline.

Designed to protect you or your loved one in an emergency situation.

Mental health challenges are not always recognizable to those who don’t know the signs, and this can make these individuals particularly vulnerable in an emergency situation.

This provincial pilot in collaboration with BC Children’s Hospital and Family Smart®, helps emergency responders and police identify you or your loved one, understand how to de-escalate a potentially volatile situation, and reunite you and your loved ones as quickly as possible.



Here’s how the program can help keep you or your loved one safe.

A MedicAlert ID is your voice in an emergency

If the person with mental health challenges is unable to effectively communicate, the MedicAlert ID tells emergency responders and police what they need to know.

Comprehensive medical profile on file

We securely store information like the person’s routines, anxiety triggers and de-escalation techniques, and make them available to emergency responders and police within seconds.

24/7 Emergency Hotline

With just one call, emergency responders and police will be able to access vital personal information any time, day or night.

Family Notification Service

This exclusive service quickly notifies caregivers and family to let them know the situation and whereabouts of the subscriber, reducing stress for everyone.

Join MedicAlert for less than \$1.25 a week.

For only \$60, new subscribers receive*:

- > One year of MedicAlert service
- > FREE MedicAlert ID (\$30 - \$39 VALUE)
- > FREE Shipping
- > FREE Registration
- > No Tax

Use offer code BCCH19N

Sign up today.

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MedicAlert is the most trusted and recommended medical identification service in Canada.